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## THE CLAIMS DEFINING THE INVENTION ARE AS FOLLOWS:

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1. A system for forming information pertaining to a transportation device, the system comprising:

obtaining means arranged to obtain first information that is related to a person using the transportation device, and second information about a status of the transportation device; and

associating means arranged to create an association between the first information and the second information to thereby form the information pertaining to the transportation device.

- 2. The system as claimed in claim 1, wherein
  the obtaining means is arranged to obtain the first
  information and the second information from an information
  capture system that is remote to the obtaining means.
- 3. The system as claimed in claim 1 or 2,
  wherein the obtaining means comprises a communications
  interface arranged such that the obtaining means can obtain
  the first information and the second information from the
  information capture system.
- 4. The system as claimed in claim 3, wherein the communication interface is arranged to communicate with the information capture system using Ethernet.
- 5. The system as claimed in any one of the
  preceding claims, wherein the associating means is arranged
  to create the association by assigning first data to the
  first information and second data to the second
  information, wherein the first data and the second data
  correspond substantially with each other.

6. The system as claimed in claim 5, wherein the first data and the second data each comprise a time

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and/or date stamp.

- 7. The system as claimed in any one of the preceding claims, further comprising a storage means arranged to store the first information, second information and the association.
- 8. The system as claimed in claim 7, wherein the storage means comprises a database.

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- 9. The system as claimed in any one of the preceding claims, further comprising access means arranged such that an entity can access the first information, second information and the association when stored in the storage means.
- 10. The system as claimed in claim 9, wherein the access means is arranged such that the entity can access the first information, second information, and the association from a device remote to the storage means.
  - 11. The system as claimed in claim 10, wherein the access means is arranged to communicate with the device via an Internet.

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- 12. The system as claimed in any one of the preceding claims, wherein the first information comprises video and/or audio information, and the second information comprises a direction, floor position, door status and mode of the transportation device, and fault related data.
- 13. The system as claimed in any one of the preceding claims, wherein the first information further comprises related security information.

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14. The system as claimed in claim 13, wherein the security related information comprises personal

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information.

- 15. The system as claimed in claim 13 or 14 wherein the obtaining means is arranged to obtain the security related information from an access control system.
  - 16. The system as claimed in any one of claims
    13 to 15, wherein the associating means is further arranged
    to create an association between the security related
    information and the video and/or audio information.
  - 17. The system as claimed in any one of the preceding claims, wherein the transportation device comprises an elevator, an escalator or a moving walkway.

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- 18. The method as claimed in claim 17, wherein the second information comprises a direction, floor position and door status of the elevator.
- 19. A method of forming information pertaining to a transportation device, the method comprising the steps of:

obtaining first information that is related to a person using the transportation device, and second information about a status of the transportation device; and

creating an association between the first information and the second information to thereby form the information pertaining to the transportation device.

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- 20. The method as claimed in claim 19, wherein the step of obtaining the first information and the second information comprises the step of obtaining the first information and the second information from a remote information capture system.
  - 21. The method as claimed in claim 19 or 20,

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wherein the step of obtaining the first information and the second information comprises the step of using a communications interface to obtain the first information and the second information from the information capture system.

22. The method as claimed in claim 21, wherein the communication interface is arranged to communicate with the information capture system using Ethernet.

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- 23. The method as claimed in any one of claims 19 to 22, wherein the step of creating the association comprises the step of creating the association by assigning first data to the first information and second data to the second information, wherein the first data and the second data correspond substantially with each other.
- 24. The method as claimed in claim 23, wherein the first data and the second data each comprise a time 20 and/or date stamp.
  - 25. The method as claimed in any one of claims 19 to 22, further comprising the step of storing the first information, second information and the association in a storage means.
    - 26. The method as claimed in claim 25, wherein the storage means comprises a database.
- 27. The method as claimed in claim 25 or claim 26, wherein the method further comprises the step of accessing the first information, second information and the association when stored in the storage means.
- 28. The method as claimed in claim 27, wherein the step of accessing the first information, second information and the association comprises the step of

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accessing the first information, second information and the association using a device that is remote to the storage means.

29. The method as claimed in any one of claims 19 to 28, wherein the first information comprises video and/or audio information, and the second information comprises a status and mode of the transportation device, and fault related data.

- 30. The method as claimed in any one of claims 19 to 29, wherein the first information further comprises security related information.
- 31. The method as claimed in claim 30, wherein the security related information comprises personal information.
- 32. The method as claimed in claim 30 or claim 20 31, further comprising the step of interacting with an access control system to obtain the security related information.
- 33. The method as claimed in any one of claims
  25 30 to 32, wherein the method comprises the step of creating
  the association between the security related information
  and the video and/or audio information.
- 34. The method as claimed in any one of claims
  30 19 to 33, wherein the transportation device comprises an
  elevator, an escalator or a moving walkway.
- 35. The method as claimed in claim 34, wherein the second information comprises a direction, floor position and door status of the elevator.
  - 36. A computer program embodying the method as

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claimed in any one of claims 19 to 35.

37. A computer readable medium comprising the computer program as claimed in claim 36.

- 38. The system substantially as herein described with reference to the accompanying figures.
- 39. The method substantially as herein described 10 with reference to the accompanying figures.